

## Frequently Asked Questions (FAQ)


### BLINKIT Campaign

#### 1. How long will this Campaign run?

This Campaign will run from 1 Sep – 31 Dec 2022.

#### 2. How do I participate in this Campaign?

In order to be eligible to participate in this Campaign, Members are required to complete the steps below:

- Members must download the BonusLink Mobile App (“**BLINK** App”) from Google Play Store, Apple App Store or Huawei App Gallery on their Android, iOS or Huawei device(s) respectively.
- Members are required to complete the setup of One Time Password (OTP);
- Existing BonusLink Members are required to pair their physical BonusLink Card Number to the **BLINK** App; and
- New applicants who have successfully registered to be BonusLink Members via **BLINK** App will be given Virtual BonusLink Card Number.
- New BonusLink Member has an option to request for a physical card with the following steps:
  - 1) Click ‘BonusLink Card’;
  - 2) Click at the “  ” icon;
  - 3) Click “Request Physical Card”; and
  - 4) The physical card will be delivered to your registered address in two (2) – three (3) weeks.

#### 3. What must I do to be rewarded?

To be eligible to participate in this Campaign, Members are required to fulfil the following to receive the reward(s) during this Campaign Period:

- **Make a min payment of RM5 at any of BLINK’s Participating Merchants via BLINKIT (in BLINK App).**

Each Member must make a min payment of RM5 to Merchant(s) via **BLINKIT** (in **BLINK** App) to earn one-hundred (100) BonusLink Points.

Note: Capped at 1,000 BonusLink Points per member, monthly and limited to first 1,000 members monthly.

**4. How many rewards are there for grab in this Campaign?**

The eligible Members who have completed the Campaign Task will be rewarded as follow:

<b>Task</b>	<b>Entry/Points Reward</b>	<b>Limited to first following numbers of Members</b>
<b>Make a min payment of RM5 to Merchants via <i>BLINKIT</i>.</b>		
Make a min payment of RM5 at Merchants via <i>BLINKIT</i> .	100 BonusLink Points *Capped at 1,000 BonusLink Points per member	1,000 members monthly

The rewards (BonusLink Points) are subject to first-come, first-served basis. The BonusLink Points will be credited within three (3) – four (4) weeks after the Campaign Task has been completed.

**5. What if I have cancelled my BonusLink Membership during the Campaign period?**

At the point of rewards fulfilment process, all eligible Members must not cancel or terminate their BonusLink Membership, otherwise the eligible Members will be disqualified. BonusLink also reserves the right to disqualify any eligible Members that it knows is, or has reasonable grounds to believe is, ineligible for this Campaign as a result of this rule.

**7. I have opted not to receive communication from EDM / SMS / *BLINK* App notifications from BonusLink. Can I still participate in this Campaign and receive such notifications?**

No, you will need to update your Setting at *BLINK* App to agree to receive communication from BonusLink. To do this, please follow the below steps:

1. Log in to your *BLINK* App;
2. Click at 'Account'; and
3. Select 'Settings', then click (tick) to Marketing Information to give consent to agree to receive communication from BonusLink.